The doctor can see you now ... and you can see them, online.

LiveHealth Online offers you another choice for those times when you need to see the doctor, but just can’t get there. Have a doctor’s visit online – by two-way video or instant message.
Seeing a doctor online - there are times when it might mean the difference between seeing the doctor or not.

Seeing the doctor when you need to is so important for good health. Day-to-day life doesn’t always make it possible.

Introducing LiveHealth Online. The new service that makes it quick, easy and convenient to see a doctor anywhere you have an Internet connection.

To get set up to see a doctor online:

1. Just go to LiveHealthOnline.com.
2. Choose your location.
3. Describe your medical concerns.
4. Choose from the available online care doctors.
5. Enter some basic personal information and start your session.
6. Visit with the doctor by two-way video if you have a camera connected to your computer. You and the doctor can actually see each other. It can help the doctor understand your needs and it can help you feel like you’re actually in the doctor’s office.

What if I need prescriptions? Can LiveHealth Online doctors do that?

If you have a doctor who is eligible to prescribe in your state and you’ve chosen a preferred pharmacy, the physician may prescribe medications based on their professional judgment during your session.

Visit with the doctor by two-way video

Introducing LiveHealth Online. The new service that makes it quick, easy and convenient to see a doctor anywhere you have an Internet connection.
Can I see a doctor online – but still see my regular doctor in his/her office?

Yes. LiveHealth Online is just one more option for you. It’s there if you need it. And after each session, you’ll be able to see a full report with everything you discussed that you can email, print, send or bring in to your regular doctor.

How much does this service cost?

Your health plan covers part of the cost to see a doctor online. Just enroll for free at LiveHealthOnline.com, set up a personal account and choose a doctor to determine your cost. Or you can pay $49 to see a doctor without enrolling.

Do I need to set up an account in LiveHealth Online to see a doctor?

You can set up an account that will let you to complete a health summary that the doctor can review each time you request a visit. This health summary is confidentially stored in your account and all information is available for future visits.

If you choose not to set up an account and just use LiveHealth Online for a single (or unauthenticated) use, you will need to provide medical information each time you see the doctor. By answering a few simple questions online, you can get help to figure out what kind of doctor to see. LiveHealth Online can even suggest important questions to ask the doctor during your visit, so all of your issues are covered.

If you have any questions, call 855-603-7985. Or you can watch online videos on LiveHealthOnline.com that walk you through the site and its features.

Not sure which doctor to choose? We can help.

By answering a few simple questions online, you can get help to figure out what kind of doctor to see. We can even suggest important questions to ask the doctor during your visit, so all of your issues are covered.
The doctor can see you now.

We hope this new ability to see doctors quickly and easily online will help you on your path to continued good health. Sign up today!