

# Chico Police Department Community Survey

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## Chico Police Department Community Survey



Page 1 - Question 1 - Choice - Multiple Answers (Bullets)

Gender

- Male
- Female

Page 1 - Question 2 - Choice - Multiple Answers (Bullets)

[Up To 2 Answers]

Age

- Under 18
- 18-29
- 30-40
- 41-60
- Over 61
- Decline to State

Page 1 - Question 3 - Choice - Multiple Answers (Bullets)

[Up To 2 Answers]

Race

- White/Caucasian
  - Hispanic/Latino
  - African-American
  - Asian
  - Native American/Indian
  - Multi-racial
  - Decline to State
  - Other, please specify
- .....

Education Level

- Some high school
- High school graduate
- Some college
- College graduate
- Graduate or Professional degree

How long have you lived in Chico?

- 0-5 years
- 6-10 years
- 11-20 years
- Over 20 years

I live in a:

- Single family house
- Duplex
- Multi-family apartment/condo
- Mobile home
- Decline to State

The Chico Police Department would like to know what part of the City you live in based upon which Chico Unified School District Elementary School serves your area. If you know which CUSD Elementary School serves your area of the City please indicate below.

If you do not know, please use the following link to assist you.

\*Note Rosedale and Hooker Oak host specialized programs, and do not serve specific areas of the City.

- Chapman
- Citris
- Emma Wilson
- John A. McManus
- Little Chico Creek
- Marigold
- Neal Dow
- Parkview
- Shasta
- Sierra View

How safe is your neighborhood during the day?

Very Safe

1

Safe

2

Unsafe

3

Very Unsafe

4

Don't Know

5

How safe is your neighborhood after dark?

<b>Very Safe</b>	<b>Safe</b>	<b>Unsafe</b>	<b>Very Unsafe</b>	<b>Don't Know</b>
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

How safe is Downtown Chico during the day?

<b>Very Safe</b>	<b>Safe</b>	<b>Unsafe</b>	<b>Very Unsafe</b>	<b>Don't Know</b>
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

How safe is Downtown Chico after dark?

<b>Very Safe</b>	<b>Safe</b>	<b>Unsafe</b>	<b>Very Unsafe</b>	<b>Don't Know</b>
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

How safe is the City of Chico, in general, during the day?

<b>Very Safe</b>	<b>Safe</b>	<b>Unsafe</b>	<b>Very Unsafe</b>	<b>Don't Know</b>
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

How safe is the City of Chico, in general, after dark?

<b>Very Safe</b>	<b>Safe</b>	<b>Unsafe</b>	<b>Very Unsafe</b>	<b>Don't Know</b>
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

During the past 24 months, have you or someone at your address had contact with a member of the Chico Police Department?  
 If "No", please skip to Question #19.

- Yes
- No

Please place a check next to all the circumstances under which you came in contact with any member of the Chico Police Department during the last 24 months.

- Telephone contact
- Reported crime
- Request for information
- Parking problem/citation
- Traffic stop or ticket
- Traffic accident
- Victim of a crime
- Witness to a crime/incident
- Arrested by police
- Informational contact
- Other, please specify

.....

The last police employee I contacted was:

- 911 operator/public safety dispatcher
- Police officer
- Other, please specify

Using the following scale, please rate the performance of the last police employee you came in contact with.

	Very Poor	Poor	Fair	Good	Excellent	Don't Know
Professional demeanor	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6
Knowledge	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6
Explanation of his/her actions	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6
Helpfulness	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6
Solving the problem	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6
Bias-free policing/communication	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6
Fairness	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6
Overall performance	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5	<input type="radio"/> 6

Please select the statement below which best reflects your attitude toward the "quality of service" you received during your most recent contact with an employee of the Chico Police Department.  
The quality of service I received was:

- Somewhat higher than I expected
- About what I expected
- Somewhat lower than I expected

Please indicate whether you strongly agree, agree, disagree, or strongly disagree that the following are concerns in your neighborhood.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Alcohol-related crime	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Assault	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Auto theft	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Robberies (banks, gas stations, retail)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Animal violations	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Marijuana cultivation	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Violent crime (shootings, sexual assault, murder)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Parties/noise	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Parking (Violations)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Vandalism/graffiti	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Breaking and entering/ Home invasion	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Gangs	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Bicycle/skateboard violations	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Neighborhood disputes	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Theft (general)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Drugs (drug houses, street dealing, etc)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Homeless (panhandling, loitering, etc)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

Traffic violations	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Nuisance property (abandoned cars, etc)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

Page 6 - Question 20 - Rating Scale - Matrix

How much priority should the Chico Police Department give to the following issues, concerns, or programs in the City?

	Highest Priority	Significant Priority	Current Priority	Little Priority	No Priority
Alcohol-related crime	<input checked="" type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Assault	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Auto theft	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Robberies (banks, gas stations, retail)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Animal violations	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Marijuana cultivation	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Violent crime (shootings, sexual assault, murder)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Parties/noise	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Parking (Violations)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Vandalism/graffiti	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Breaking and entering/ Home invasion	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Gangs	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Bicycle/skateboard violations	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Neighborhood disputes	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Theft (general)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Drugs (drug houses, street dealing, etc)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Homeless (panhandling, loitering, etc)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Traffic violations	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5
Nuisance property (abandoned cars, etc)	<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

Page 7 - Question 21 - Rating Scale - One Answer (Horizontal)

I think the police should concentrate more on working with the public than on catching criminals.

<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neutral</b>	<b>Agree</b>	<b>Strongly Agree</b>
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

Page 7 - Question 22 - Rating Scale - One Answer (Horizontal)

I think the Police Department should put more officers on the street, even if that means reducing other police services like traffic enforcement, gangs, street crimes, school resources and other non-patrol functions.

<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neutral</b>	<b>Agree</b>	<b>Strongly Agree</b>
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

Page 7 - Question 23 - Rating Scale - One Answer (Horizontal)

I think the City should prioritize delivery of police services to include hiring more police officers, even if other City services must be reduced.

<b>Strongly Disagree</b>	<b>Disagree</b>	<b>Neutral</b>	<b>Agree</b>	<b>Strongly Agree</b>
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

Page 7 - Question 24 - Rating Scale - One Answer (Horizontal)

How would you rate the overall performance of the Chico Police Department?

<b>Poor</b>	<b>Fair</b>	<b>Neutral</b>	<b>Good</b>	<b>Excellent</b>
<input type="radio"/> 1	<input type="radio"/> 2	<input type="radio"/> 3	<input type="radio"/> 4	<input type="radio"/> 5

Please use the space below to make a suggestion or comment about the performance, programs, or priorities of the Chico Police Department.

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If you wish to receive a response to a question, please indicate so below. Please include your name, address and phone number.

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Thank You Page

Thank you for your participation in our community survey. We value your comments, opinions, and perspective. Additional copies of the survey may be obtained from the Chico Police Department or may be downloaded from the CPD web page. [http://www.ci.chico.ca.us/police/home\\_page.asp](http://www.ci.chico.ca.us/police/home_page.asp)

Screen Out Page

Standard

Over Quota Page

Standard

Survey Closed Page

Standard